



COASTAL CASTAWAYS LLC



Welcome Aboard
UTOPIATM



GUEST INFORMATION GUIDE

*Luxury Charter Experiences
on the Historic Hudson River*



*“Where unforgettable
memories begin on the
Hudson River.”*





COASTAL CASTAWAYS LLC

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Welcome Aboard

UTOPIA

—  —

Thank you for choosing Coastal Castaways LLC for your charter experience on the beautiful Hudson River. We're honored to have you aboard Utopia and committed to providing a safe, relaxing, and unforgettable time on the water.



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BEFORE WE CAST OFF



Life jacket locations



Emergency equipment



Restroom location



Swimming procedures (when applicable)



Questions you may have

Our Captain will provide a brief safety orientation and review any details specific to your charter.



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ONBOARD AMENITIES



Air-conditioned salon



Private restroom



Complimentary chilled water

COMFORTABLE SEATING

Relax in comfortable indoor and outdoor gathering spaces.



YOUR COMFORT & WELL-BEING

Please let our Captain or crew know if you have:

- Medical conditions
- Food allergies
- Pregnancy
- Mobility concerns
- Motion sickness
- Recent injuries
- Any medications or medical devices you may need

If you carry an inhaler, EpiPen, insulin, or other emergency medication, please keep it readily accessible throughout your charter.

Although our crew is prepared to respond to emergencies, medical assistance may not be immediately available while on the water.



COASTAL CASTAWAYS LLC



SAFETY ABOARD UTOPIA

The safety of our guests, crew, and vessel is always our highest priority. To help ensure everyone has an enjoyable experience, we ask that you:

- Follow all instructions from our Captain and crew.
- Use handrails while moving about the vessel.
- Remain seated whenever requested.
- Keep hands and feet clear of docking lines and moving equipment.
- Avoid running, horseplay, diving, or unsafe behavior.
- Immediately notify our Captain or crew if you become ill, uncomfortable, or notice a potential safety concern.



Children are always welcome aboard!

For their safety, parents or legal guardians are responsible for supervising them throughout the charter.



ENJOY RESPONSIBLY

- Alcohol should be consumed responsibly.
- No smoking or vaping anywhere aboard Utopia.
- Excessive intoxication will not be permitted.
- Illegal drugs and non-prescribed controlled substances are strictly prohibited.
- Complimentary chilled water is available throughout your charter, and we encourage everyone to stay hydrated.

Our Captain reserves the right to refuse boarding or end a charter if a guest's behavior presents a safety concern.

SWIMMING & WATER SAFETY

Swimming or floating may be permitted only when conditions allow and with the Captain's express permission.

- Enter the water only when directed by the Captain.
- Wear a life jacket for all water activities.
- Remain mindful of currents, river traffic, and changing conditions.
- Notify the Captain or crew immediately if you need assistance.



FOOD ALLERGIES & DIETARY NEEDS

Depending on your charter package, complimentary beverages and light refreshments may be provided.

If anyone in your party has food allergies or dietary restrictions, please let us know before your charter.

We'll gladly make every reasonable effort to accommodate your needs whenever possible.



COASTAL CASTAWAYS LLC



WEAPONS POLICY

For the safety and comfort of everyone aboard, firearms, weapons, ammunition, explosives, fireworks, and all other dangerous items are strictly prohibited aboard Utopia.

This policy applies to every guest, regardless of permits or licenses. The Captain will refuse boarding or terminate the charter if this policy is violated.

NO EXCEPTIONS.



FOOD ALLERGIES & DIETARY NEEDS

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If anyone in your party has food allergies or dietary restrictions, please let us know before your charter. We'll gladly make every reasonable effort to accommodate your needs whenever possible.



WEATHER & RIVER CONDITIONS

The Hudson River is constantly changing. Weather, wind, tides, commercial vessel traffic, floating debris, and other conditions may occasionally require our Captain to adjust the itinerary or modify activities for everyone's safety and comfort.

*These decisions are never made for convenience.
Every decision is made solely with the safety of our guests,
crew, and vessel in mind.*



PERSONAL BELONGINGS

Please keep your personal belongings secure throughout your charter. Coastal Castaways LLC cannot be responsible for items that are lost, stolen, damaged, or accidentally end up in the Hudson River.



COASTAL CASTAWAYS LLC



CARING FOR UTOPIA

We take great pride in maintaining Utopia to the highest standards. Please treat her with respect and care for her as you would your own. If something is accidentally damaged, please let our Captain or crew know right away.



CANCELLATION & WEATHER POLICY

Reservations are subject to the Coastal Castaways LLC Cancellation, Rescheduling & Refund Policy. Any cancellations, rescheduling, or refunds will be handled in accordance with that policy.



PHOTOGRAPHY & MEMORIES

We love capturing unforgettable moments aboard Utopia! If you prefer not to appear in photos or videos, please let our Captain or crew know before departure. Guests are encouraged to take photos and tag us on social media!



 *Thank You!* 

On behalf of everyone at Coastal Castaways LLC, thank you for choosing Utopia.

We hope your day on the Hudson River is filled with beautiful scenery, laughter, relaxation, and unforgettable memories.

Fair winds and following seas.

Captain Chris Marth

CAPTAIN & OWNER

Captain Sue Gaynor

CAPTAIN & OWNER



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Utopia Hudson Valley



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